

# 2003-05 Performance Progress Report

## For Quarter Ending 12/31/2003

Agency 468

### Environmental Hearings Office

#### Mission

The mission of the Environmental Hearings Office is to support the independent boards which compose it. The mission of each board is to hear appeals and to reach a just decision.

**Goal** To provide timely hearing and disposition of appeals.

**Performance Measure** Number of months from appeal to final resolution of contested cases decided either by hearing or motion.

\* Result Area: Improve quality of Washington's natural resources'.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	6	6	6	6	6	6	6	6
Actual	8	6.33						
Date Measured	9/30/2003	12/31/2003						

**Performance Measure** Percentage of appeals that settle before hearing.

\* Result area: Improve quality of Washington's natural resources'.

Output	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	80%	80%	80%	80%	80%	80%	80%	80%
Actual	80%	94%						
Date Measured	9/30/2003	12/31/2003						

**Performance Measure** Number of months from appeal to settlement for cases which do not go to hearing.

\* Result area: Improve quality of Washington's natural resources'.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	6	6	6	6	6	6	6	6
Actual	5.5	5.75						
Date Measured	9/30/2003	12/31/2003						